KPI EXECUTIVE OVERVIEW

Understand and discuss the deployment KPIs of an aligned scorecard system to support organisational and individual performance.



RELATED CERTIFICATIONS

- Balanced Scorecard Certification
- KPI Certification

COURSE OVERVIEW

The KPI Executive Overview Course is a short, powerful overview of how KPIs improve organisational and individual performance in organisations and provide evidence-based reporting to improve performance.

This course is designed to introduce and give an overview of the requirements of an effective KPI and Scorecard system for organisations to track organisational and individual performance. The course will focus on the principles of measurement, building evidence-based reporting systems, and using various types of KPIs to inform decision-making better.

COURSE DELIVERY METHODS

In-Person Training (Public)
1 day training

Virtual Instructor-Led Training
1 × 3hr tutorials

OBJECTIVES & TOPICS



Learning objectives

The program is designed to give delegates an overview of using a framework to develop different KPIs to monitor organisational performance and inform decision-making.

Participants will learn how to:

- Recognise performance management as a critical strategic and competitive differentiator
- Understand the theory and application of corporate performance management through Balanced
- Scorecards (BSCs) and other frameworks for developing KPIs
- Create buy-in and a culture of continuous performance improvement to own enthusiastically
- performance measurement and improvement
- Drive performance-informed budgeting and accountability
- Develop best practice KPIs, performance targets, and management dashboards
- Design insightful and actionable reports and dashboards that focus discussion on improvement
- Identify the accurate signals from their measures about whether performance is improving or not
- Communicate performance information throughout the organisation to better inform decision making
- Convincingly hit performance targets and make measurements about transformation.

Topics covered

- Why KPIs and performance measures are a component of high-performing organisations monitoring their success
- Basic elements and concepts of KPIs
- Managing and reporting performance through effective scorecard development.

Course modules

Module I: Introduction to KPIs and KPI Development

- Introduction to KPIs and Strategic Management
- Understanding Strategic Context and Goal Setting
- Creating the Right Performance Measurement Culture to Build Buy-in

Module II: Performance Measurement Design

- Understanding Measurement's Purpose
- Mapping Measurable Results

Module III: Performance Measurement Implementation

- Implementing Measures
- Reporting Performance Measures
- Interpreting Signals from Measures



BENEFITS OF ATTENDING

The KPI Executive Overview course is an overview of the best practice in developing various types of KPIs and performance measures in organisations

- Understanding the application of a Scorecard System as a management tool
- Creating a foundation for building scorecards
- Understanding the role of evaluation of your Scorecard System
- Practical guidelines in the implementation of the Scorecard System

The course is taught by the most senior Institute facilitating consultants. It is designed to enable anyone developing performance measures to learn best practices to create, deploy, and manage KPIs more effectively and efficiently.

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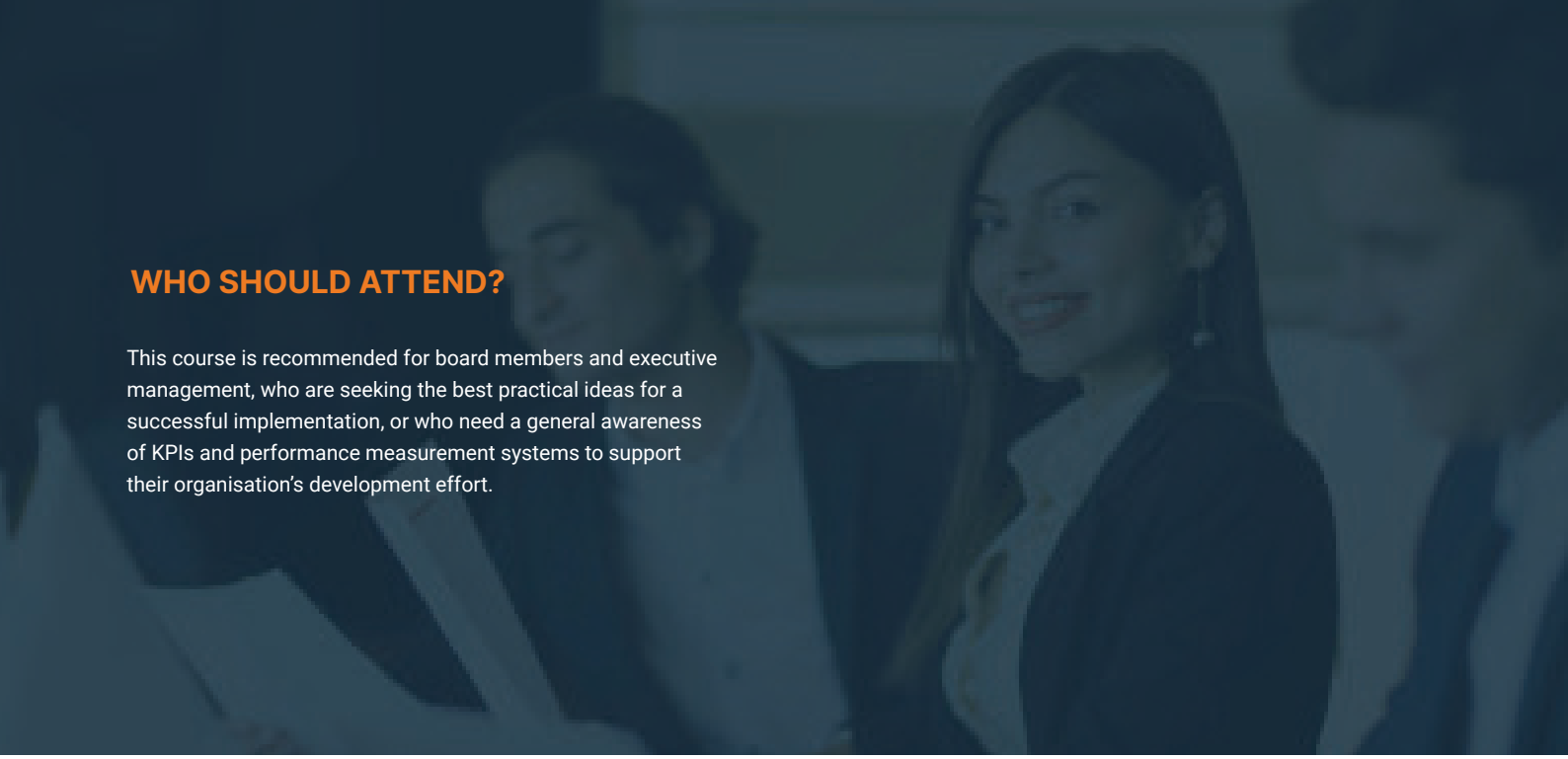

WHO SHOULD ATTEND?

This course is recommended for board members and executive management, who are seeking the best practical ideas for a successful implementation, or who need a general awareness of KPIs and performance measurement systems to support their organisation's development effort.



COURSE FACILITATOR

Mark Van Rooyen

Senior Partner & Lead Consultant

The course will be facilitated by Mark van Rooyen, who has trained many Balanced Scorecard Bootcamps over the last 20 years, for various organisations. His experience in strategy, management and performance systems will ensure value for all delegates. His success in delivering many courses across the continent, and his understanding of various operational environments, make his presentation and training highly effective.